

Import / Export notification

If you send parts from outside the European Union to HPerformance please read the following information in details. If you have any additional question regarding the import or export process please contact us before you do any shipment / order.



Exporting parts procedure

If you placed an order at HPerformance and live outside the European Union and the value of the goods exceed 1000.-€ HPerformance needs to do a export declaration. That means, HPerformance needs export freight papers beeing accepted by the german border control to leave the country. This prodecure takes **48h** and can not be done faster. That timeframe includes **24h** waiting time fort he german toll to have the ability of inspecting the parts locally at HPerformance.

Any sale affected by the above needs that timeframe.

Please note:

HPerformance does not declare any package value lower than the actual value. Any question regarding this will be rejected.

Importing parts to HPerformance

If you import parts from anywhere outside the European Union to HPerformance in Germany there will occur costs in terms of import taxes. These are calculated by the value of the package. The amount that will be added is 19% of the parts / products value.

Example:

You send astock turbo in value of 1000.-€ to HPerformance for rebuilding, the additional import costs that will have tob e payed are 19% of 1000.-€ so in total 190.-€ just fort he package to arrive at HPerformance. These costs need to be payed, there is no other option to get the parcel. Any customer will have to cover these costs for his own shipment. HPerformance will show the import cost bill tot he customer.

Please note:

Please do not declare package values lower than they are real. Packages with extreme manipulated values due to lower import costs can be stopped by the german toll at the border.